

Utility of the Future

Center of excellence

Boosting knowledge, innovation and collaboration to accelerate Universal Access



 Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Swiss Confederation

Federal Department of Economic Affairs,
Education and Research EAER
State Secretariat for Economic Affairs SECO



Utility of the
FUTURE



WORLD BANK GROUP
Water

Utility of the future

- Albania
- Argentina
- Bangladesh
- Belarus
- Bosnia and Herzegovina
- Brazil
- Burundi
- Cambodia
- Central African Republic
- Colombia
- DRC
- Egypt
- El Salvador
- Ethiopia
- Ghana
- Honduras
- India
- Indonesia
- Jamaica
- Jordan
- Kenya
- Lao
- Lebanon
- Mauritius
- Mexico
- Moldova
- Montenegro
- Mozambique
- Nepal
- Nigeria
- North Macedonia
- Pakistan
- Peru
- Philippines
- Poland
- Rwanda
- Sao Tome
- Serbia
- South Africa
- Sri Lanka
- Timor Leste
- Turkey
- Uruguay
- Zambia

+150 Utilities
+45 Countries



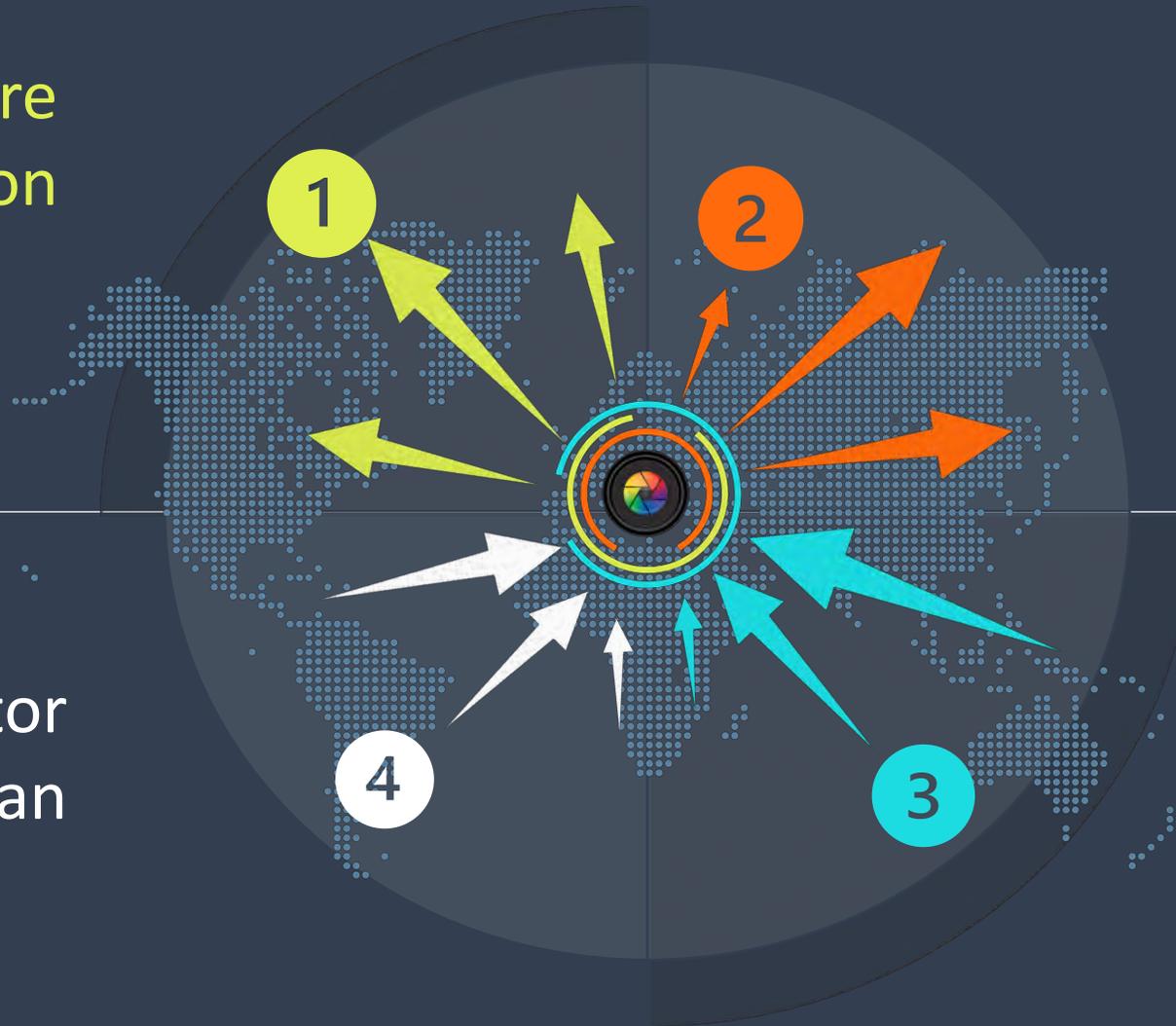
components

Utility of the future
Operation

Knowledge,
Innovation and
collaboration

Project Incubator
and business plan

Performance based
Financial Facility



timeline

2024

2025

2026

2027

2028

2029

- UoF4.0
- Agile PIR



→ YP Program Group 1

→ YP Program Group 2

→ Knowledge and Capacity Building

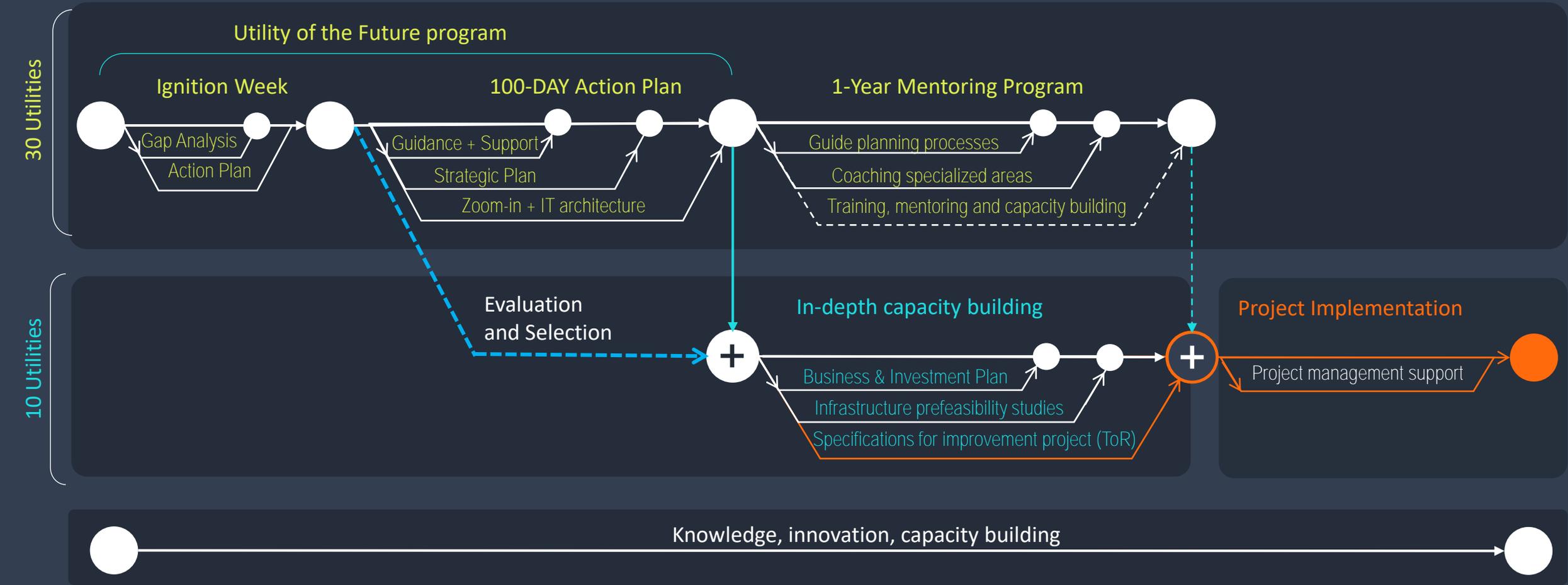
→ UoF Global Operation

→ CoE | Management and Operation

Impact Evaluation

- Component 1 – UoF Global Operation
- Component 2 – Knowledge and Innovation
- Component 3 – Financial Facility
- Component 4 – Project Incubator

UoF + Capacity Building (30 utilities / 2 groups)

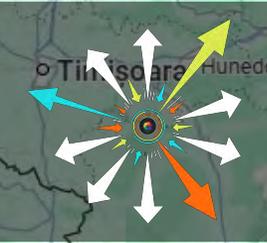




Utility of the Future

Group 1 (2025-2027)

Group 2 (2026-2028)



Bosnia and Herzegovina

Živinice

Kalesija

Kragujevac

Trebinje

Podgorica

Herceg-Novi

Prizren

Ferizaj

Veles

Tirana

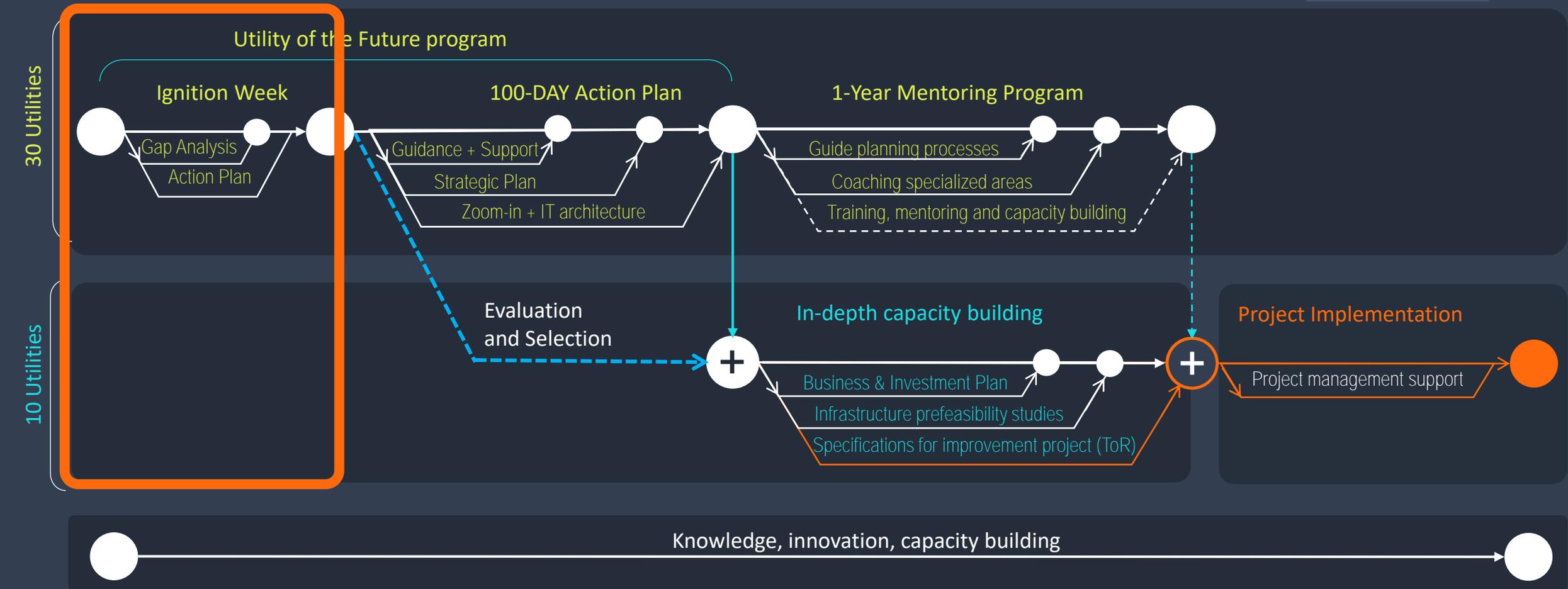
Prilep

Negotino

Resen

Gjirokaster

UoF + Capacity Building (30 utilities / 2 groups)



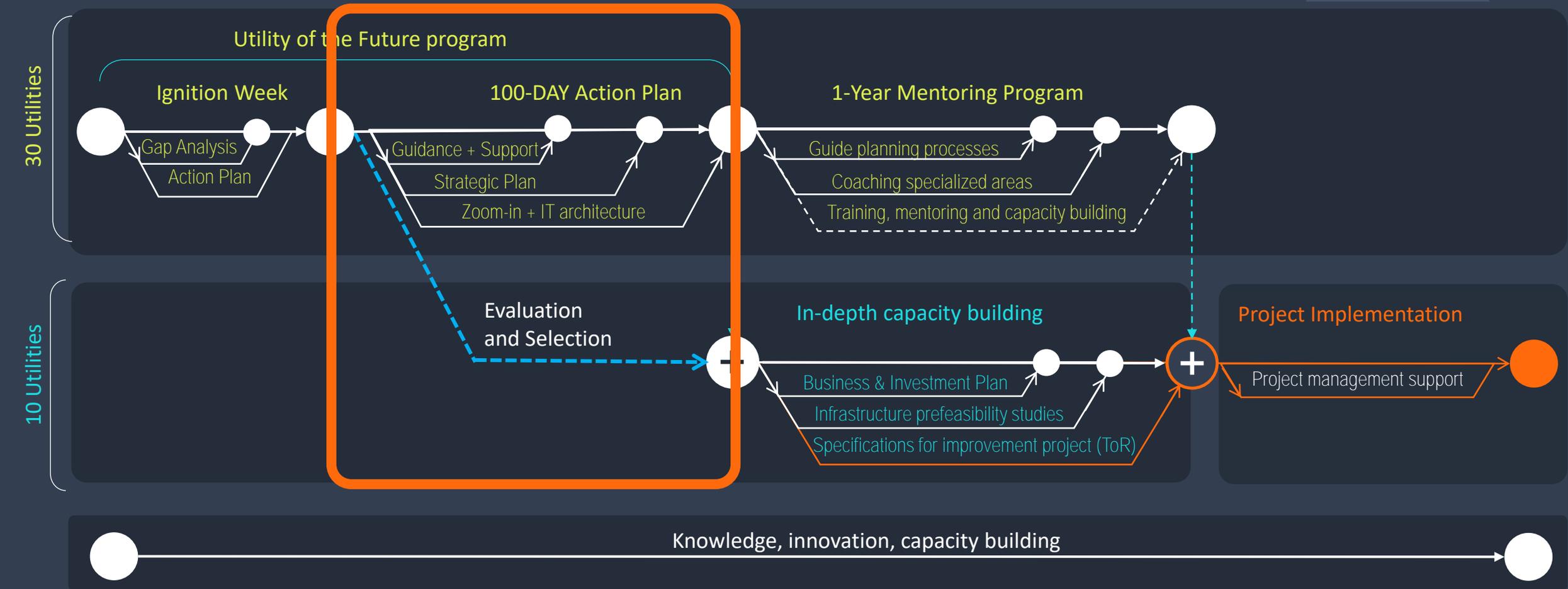
UoF | Group 1 (15 utilities)

Ignition Week

- 6 countries
- 15 water utilities
- 75 days
- 120+ sessions
- 150+ processes
- 160+ staff involved
- UoF Recognition



UoF + Capacity Building (30 utilities / 2 groups)



UoF | Group 1 (15 utilities)

100-Day Action Plan

- Support 100-day action plan
- Zoom-in lenses workshops: 45
 - NRW
 - Energy Efficiency
 - Local Government
 - Creditworthiness
 - Risk Management
 - Environmental Mgt
 - Gender Balance
- Strategic Planning: 15
- Ibbnet data submission: 15
- IT Architecture/Map: 15
- Process Optimization report: 15
- 1-Year Mentoring Plan: 15
- Closing sessions: 15





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Group 1 (2025-2027)
Group 2 (2026-2028)

capacity building

for strengthening sector dialogue

Policy + Institutions + Regulation

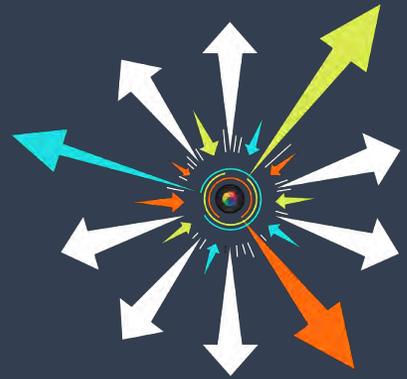


Water + Sanitation Utilities



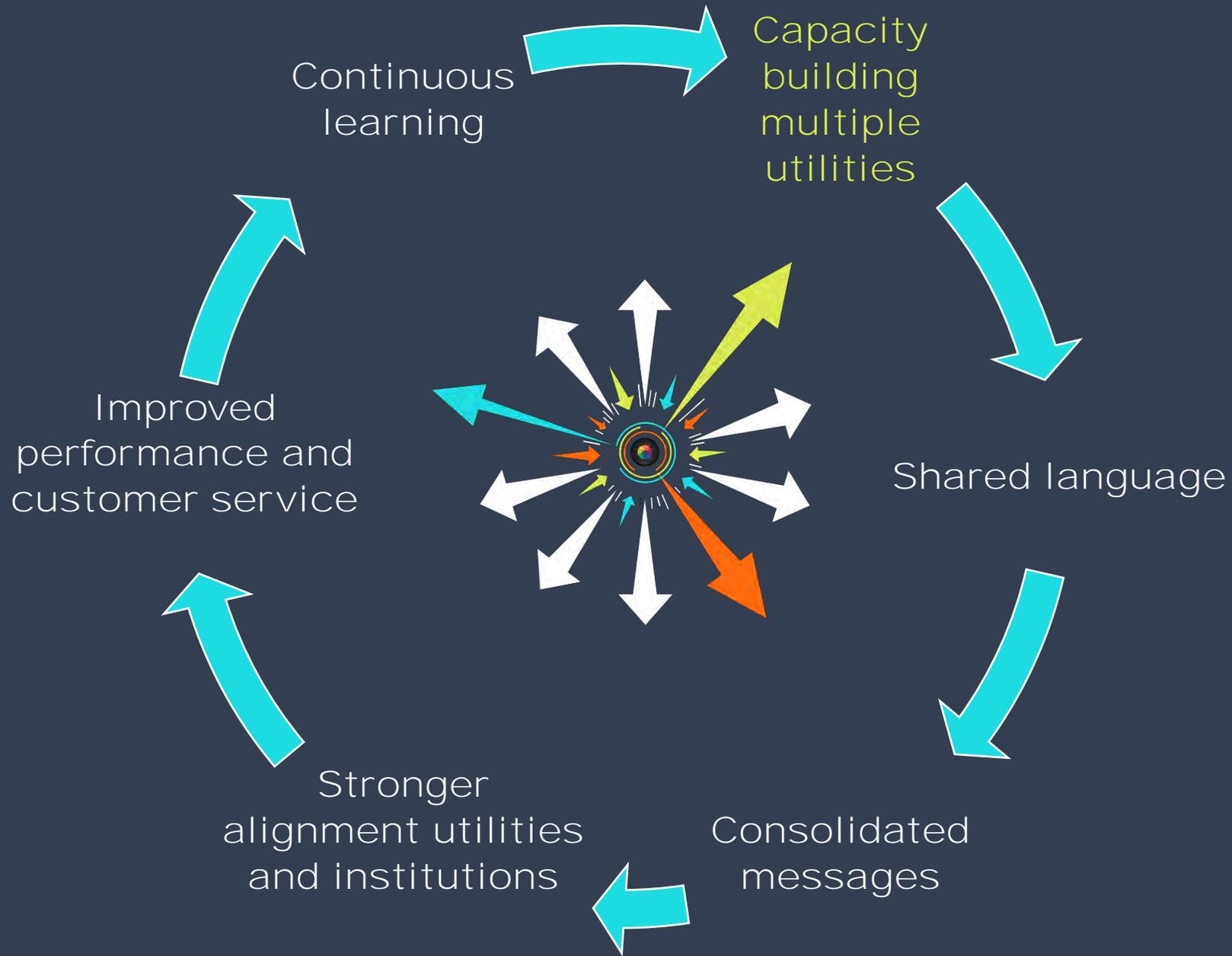
Utility of the future program

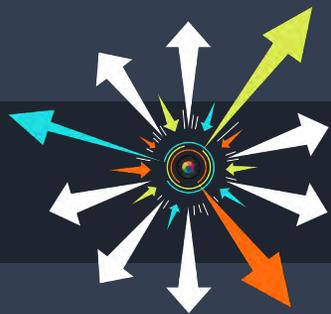
for strengthening sector dialogue



- 30 utilities – representative sample across the region and by country
- Same terminology = common language
- Performance analysis using the same parameters
- Capacity building and staff knowledge strengthening
- Organic dialogue among utilities







www.worldbank.org/uof



GWSP
GLOBAL WATER
SECURITY & SANITATION
PARTNERSHIP



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Utility of the
FUTURE



WORLD BANK GROUP
Water



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